

Terms of Service

Last Updated: March 7, 2025

1. Agreement to Terms

These Terms of Service constitute a legally binding agreement between you and VozNota Corp. ("VozNota," "we," "our," or "us"). By clicking "I Agree," registering an account, downloading our app, or using our services, you acknowledge that you have read, understood, and agreed to these terms. This agreement outlines your rights and responsibilities when using our platform. If you are using the services on behalf of an organization, you confirm that you have the authority to bind them to these terms, ensuring compliance with all applicable policies.

Your use of our services is also governed by our [Privacy Policy](#), which details how we collect, store, and protect your data.

2. Our Services

VozNota provides advanced tools designed to enhance communication by recording, transcribing, summarizing, and analyzing conversations. Our AI-powered services enable individuals and businesses to easily share discussions and automate workflow processes, improving productivity and efficiency.

Whether for personal or professional use, VozNota simplifies the way you manage and interact with voice data.

3. Account & Security

To access our services, you must create an account with accurate and up-to-date information. Your account serves as your gateway to all VozNota features, and any incorrect details may limit your access. You are solely responsible for maintaining the confidentiality of your login credentials to prevent unauthorized access. If you suspect any security breaches, such as suspicious login activity or unauthorized access, notify us immediately so we can take necessary action.

4. Billing & Payments

Payments for VozNota services must be processed through our third-party payment provider. Transactions are conducted securely to ensure a smooth and protected experience. Fees for services are exclusive of applicable taxes, and all transactions are charged in U.S. dollars. Any

failure to process payments may result in restricted access to premium features until the issue is resolved.

5. User Content

Any content you upload, share, or create while using VozNota's services remains your responsibility. This includes audio recordings, transcriptions, notes, and other materials. You must ensure that you have the necessary rights to share and distribute such content, and that it does not violate intellectual property laws or infringe on third-party rights. VozNota reserves the right to remove content that violates our policies or legal regulations, ensuring a safe and compliant environment for all users.

6. Use of AI & Cloud Services

VozNota utilizes cutting-edge AI technology to enhance transcription accuracy and provide detailed analysis of voice data. While we implement strict data protection measures, users should be aware that AI-driven services may have limitations. If you use our **Private Cloud services**, you are responsible for maintaining the security of your stored data, implementing necessary safeguards, and ensuring compliance with any applicable data protection regulations.

7. Termination of Service

You may delete your account at any time if you no longer wish to use VozNota's services. However, once an account is deleted, any stored data, including past transcriptions and recordings, may not be recoverable. Additionally, VozNota reserves the right to suspend or terminate accounts that violate these terms, engage in fraudulent activity, or misuse the platform. We strive to maintain a secure and professional environment for all users.

8. Third-Party Links

Our services may include links to third-party websites for informational purposes or integrations with external platforms. While we strive to partner with trusted providers, VozNota is not responsible for the content, security, or practices of these external sites. Users are encouraged to review the terms and privacy policies of any third-party services they choose to interact with.

9. Intellectual Property

All proprietary materials within VozNota, including software, logos, trademarks, and content, are owned by us. Unauthorized use, reproduction, or modification of our intellectual property is strictly prohibited. By using our services, you acknowledge and respect our ownership rights. If you wish to use any VozNota materials, you must obtain prior written permission from us.

10. Copyright Complaints

If you believe that your copyrighted work has been used on our platform without authorization, you can file a complaint by contacting info@cloudtern.com. Please provide detailed information, including proof of ownership, specific URLs, and a description of the alleged infringement. We take copyright violations seriously and will take appropriate action to resolve any legitimate claims.

11. Confidentiality

You may have access to confidential information while using VozNota, including proprietary algorithms, software features, or business strategies. By agreeing to these terms, you commit to protecting such information and not disclosing it to unauthorized parties. Misuse of confidential information may lead to account termination and legal consequences.

12. Disclaimer of Warranties

VozNota provides its services on an "as is" and "as available" basis, meaning we do not guarantee uninterrupted access, error-free operation, or specific results from using our services. While we take reasonable measures to maintain system reliability, technical issues or service disruptions may occur. Users acknowledge and accept these limitations when using our platform.

13. Indemnification

By using VozNota, you agree to indemnify and hold us harmless from any claims, damages, or liabilities arising from your use of our services. This includes disputes over content ownership, misuse of features, or any violations of these terms. We encourage responsible and ethical use of our platform to prevent conflicts.

14. Dispute Resolution

In the event of a dispute, both parties agree to resolve matters through Texas law for arbitration, the Texas Arbitration Act (TAA), rather than through court proceedings. This ensures a fair and efficient resolution process. Additionally, class action lawsuits are not permitted under this agreement, meaning disputes must be handled on an individual basis.

15. Governing Law

These terms and all related matters are governed by the laws of the State of Texas. Any legal action arising from these terms must be filed in the appropriate Texas courts, unless resolved through arbitration as outlined above.

16. Contact Us

For any questions or concerns regarding these terms, you can reach us at support@cloudtern.com

By using VozNota's services, you acknowledge and agree to comply with these Terms of Service, ensuring a safe and efficient experience for all users.