

# **VozNota**

## **Privacy Policy**

**Last Updated: March 07, 2025**

This Privacy Policy (the “Privacy Policy”) aims to inform you about our practices concerning the collection, use, and disclosure of information we gather when you access and use our website (the “Site”), services, software, mobile applications, content, and any other products and services (collectively referred to as the “Services”) provided by VozNota Corp. and its subsidiaries and affiliates (“VozNota,” “we,” “our,” or “us”). We prioritize the privacy of our users and are committed to handling Personal Information (as defined below) under this Privacy Policy. This Privacy Policy is integrated into our Terms of Service, which you can find at <https://voznata.com/terms-of-service.pdf> (the “Terms of Service”), as well as our Data Processing Terms available at [https://voznata.cloudtern.com/terms\\_of\\_service.pdf](https://voznata.cloudtern.com/terms_of_service.pdf). Any terms used in this document that are not defined will carry the meanings assigned to them in the Terms of Service, as necessary. By using the Services, you affirm that you have read, understood, and agreed to this Privacy Policy and the Terms of Service and that you are over 18 years of age. If you do not agree to this Privacy Policy, please refrain from using, installing, or accessing the Services.

### **1. Definition of Personal Information**

For this Privacy Policy, “Personal Information” refers to any data that can identify an individual directly or that can make an individual identifiable when combined with other information from any source.

### **2. Information We Collect**

#### **Information You Provide:**

When you interact with our Services or communicate with us directly, we collect information that you provide. This may occur in several instances, including but not limited to:

- Using our mobile applications or visiting the Site.
- Registering for the Services, creating an account or profile, or accepting account creation on your behalf (an “Account”).
- Accessing our Services through social media or third-party platforms.
- Subscribing to newsletters or updates.
- Purchasing products or services through the Site or our mobile applications.
- Inviting others to use the Services or sharing the Services on social media.
- Requesting technical support.
- Engaging with any features that require Personal Information.

You may choose not to provide certain information; however, that may limit your ability to use or access the Services fully.

**The information you provide may include, but is not limited to:**

- Registration information such as your name, company name, email, physical address, phone number, calendar data, meeting details, and any additional information you choose to share.
- Authentication details for your Account, including username, password, and other information.
- Transaction details when making purchases.
- Contact information provided via email or through our Site's "Contact" section.
- Subscription information for newsletters and updates.
- Business-related Personal Information if you are a customer, supplier, or prospect, including orders, demo requests, and necessary contact details.

**Please note that correspondence with us may also be retained.**

Additionally, if another user refers you to our Services by providing your email address, we may use that email solely to contact you on behalf of that user unless you provide us with additional information.

**Automatically Collected Information:**

Much of the data collected via the Site and Services is technical and gathered automatically through application programming interfaces, software development kits, cookies, and similar technologies. Alone or together with other data, this automatically collected information may qualify as Personal Information. This data may include:

- Device Data: Information related to your device's advertising IDs and location.
- Usage Data: Information on search terms and pages visited.
- Network and Internet Information: Data on URLs, IP addresses, bounce rates, and click streams.
- Cookie Data: Details collected through cookies related to Site use. For further information, refer to the "How We Use Cookies and Other Technologies" section.

We utilize Google Analytics on our Site. Through cookies, Google Analytics collects information such as visit times, pages viewed, IP addresses, and device operating systems. You can opt out of Google Analytics using a browser plugin available at <http://www.google.com/ads/preferences/plugin/>.

**Information You Post on the Services:**

Our Services may include features like voice, video, and text chat, forums, bulletin boards, or avatar creation tools. Any information you share through these public tools will be accessible to the general public. VozNota is not obligated to maintain the privacy of information disclosed via these functions. Exercise caution when sharing Personal Information using these tools, and we recommend against posting identifying details or information you wish to keep private.

## **How We Use Cookies and Other Technologies**

VozNota may utilize various tracking technologies, including cookies, web beacons, and local shared objects, on the Site. These technologies can gather information about your device, browsing patterns, and your usage of the Site, such as the type of browser you use, your search preferences, and details about advertisements that have been displayed to you or that you've interacted with. This information allows us to continually enhance our Services. However, you do have the option to disable some of these technologies through your device or browser settings, though this may limit your ability to fully utilize the Site.

It's important to note that these technologies may include unique identifiers that can be stored on your device or in emails sent to you by us. We are committed to safeguarding your privacy and will only use this information in compliance with applicable laws and regulations.

## **3. Use of Collected Information**

The information you provide to us is utilized for several purposes, including but not limited to:

- (i) advancing our legitimate interests in providing the Services, including the collection and processing of payments for premium features;
- (ii) managing your usage of the Services and any Accounts you may hold with us;
- (iii) personalizing your experience;
- (iv) sending you Service announcements or informing you of new features and releases;
- (v) providing you with additional information and offers from us or third parties that we believe may interest you, such as newsletters and promotional materials;
- (vi) enforcing our Terms of Service;
- (vii) resolving disputes between users of the Site or between users and us;
- (viii) complying with legal obligations or processes, including civil and criminal subpoenas, court orders, or other mandatory disclosures;
- (ix) protecting our rights, property, or safety, as well as those of the Services, our users, or the public; and
- (x) reaching out to you to gather feedback regarding the Site and related Services.

In addition to the aforementioned purposes, we use automatically collected information to:

- (i) support our legitimate interests in monitoring and analyzing the use of our Services and for the technical management of the Site;
- (ii) improve the Site and Services;
- (iii) generate useful data about our users' interests, characteristics, and website usage behaviors; and
- (iv) verify that users meet the criteria required to process their requests. We may also utilize demographic, geo-location, and hardware or device information—such as IP address, device model and ID, MAC address, operating system, application usage data, device time zone, region, language, and click ID—to ensure that relevant advertising is presented within the Services.

#### **4. Third Parties With Whom We Share Personal Information**

We may disclose the personal information you provide or that we collect automatically on the Site and through our Services to specific categories of third parties, but only when necessary and in compliance with applicable laws and regulations:

**Service Providers:** This includes payment processors, web hosting and data storage providers, and other parties that assist us in delivering and developing our Services.

**Public Authorities:** We may disclose information to law enforcement or public authorities if required by law or necessary to protect our rights or the rights of third parties.

**Subsidiaries and Affiliates:** We may share personal information with our subsidiaries, affiliates, or potential buyers in the event of a corporate merger, consolidation, restructuring, sale of substantial assets, bankruptcy proceedings, or any corporate reorganization in line with this Privacy Policy.

We are dedicated to maintaining the privacy of our users and will only share personal information with third parties when necessary and compliant with relevant laws. We will also implement strict contracts and data processing agreements with third parties to ensure they use personal information solely for the specific purposes we outline, and that they maintain the privacy and security of any personal information they receive.

#### **5. Links to Other Websites**

From time to time, the Services may include links to external sites. These sites may feature offers and promotions from third parties. We provide these links to help you find information, products, or services that may be useful or interesting to you. However, we are not responsible for the content or offerings on these sites, nor can we guarantee that they will always be operational. The presence of links to these external sites does not imply our endorsement or partnership with the individuals or organizations behind them. The terms of use and privacy policies for any third-party-controlled, owned, or operated websites govern your usage of those sites. You access these third-party websites at your own risk. VozNota makes it clear that it is not liable for any consequences resulting from your use of or interaction with websites or content linked from the Services. You agree not to hold VozNota responsible for any issues that may arise from clicking on a link within the Services.

#### **6. Security**

We recognize the importance of privacy and the security of Personal Information for our users and have made it a priority. VozNota employs various industry-standard security technologies and procedures to safeguard your Personal Information from unauthorized access, use, or disclosure. We also provide training to VozNota employees on privacy and security matters. You can find more details about VozNota's security measures at <https://VozNota/security>.

#### **7. Do Not Track Signals and Similar Mechanisms**

Some web browsers send "do-not-track" signals to websites. Due to variations in how different web browsers implement and activate this feature, it is not always clear whether users intend for these signals to be sent, or if they are even aware of them. Currently, we do not take action in response to these signals.

## **8. Managing Your Privacy**

We retain your data on your behalf and for your benefit. You can modify or delete your Account information by following the instructions within the Services or by emailing us at [security@VozNota](mailto:security@VozNota), which can also be reached for further assistance, inquiries regarding the Privacy Policy, or to request a copy of your Account data. If you decide to cancel your Account or request deletion of your information, VozNota will restrict its access to Personal Information solely to fulfill your request and will delete information accessible to VozNota within seven business days.

For certain services, VozNota may utilize Artificial Intelligence (AI) or similar technologies that may involve processing user data. VozNota will take reasonable steps to protect the privacy and security of such data, but VozNota is not liable for any loss or harm resulting from the user's use of AI or similar technologies. By using VozNota's services, the user acknowledges and accepts the risks associated with the use of AI or similar technologies and agrees to indemnify and hold VozNota harmless from any claims, damages, or losses arising from such usage.

Additionally, VozNota offers private cloud services to meet the needs of consumers or businesses seeking strictly isolated customer data. Private cloud customers have enhanced control over their underlying infrastructure, allowing customization to fit their specific business and regulatory requirements. Private cloud clients desiring strict data segregation (for instance, those handling PHI) can opt for the Private Cloud solution, ensuring complete control over their computing and data infrastructure and maintaining compliance with their data separation requirements.

## **9. Your Rights**

We take measures to facilitate your ability to exercise your rights regarding Personal Information about you following applicable laws. If you wish to access, review, erase, withdraw your consent, object to, or restrict the processing of Personal Data we collect about you, you may submit a request to [support@cloudtern.com](mailto:support@cloudtern.com). We will promptly review all such requests in compliance with the applicable laws. Depending on your location, you may also have the right to file a complaint with a supervisory authority or other regulatory agency if you believe we have violated any of your rights regarding Personal Information about you. We encourage you to first reach out to us at [support@VozNota](mailto:support@VozNota), allowing us the opportunity to address your concerns directly before escalating the matter.

## **10. Data Retention**

We will delete your Personal Information when it is no longer necessary for the purposes for which it was collected or when you request us to do so. Please note that we may be obligated by law or other legal requirements to retain some of your Personal Information, even after your deletion request. However,

once those requirements no longer apply, we will promptly delete your Personal Information in accordance with your request. We are committed to protecting your privacy and ensuring that your personal information is treated with the utmost care and respect.

Our security and Privacy Policy are periodically reviewed and enhanced as needed. This Privacy Policy may change as we update and expand our Services. You can determine when this Privacy Policy was last updated by checking the “Last Updated” legend at the top of this page. We will endeavor to notify you of these changes via email, but we will not be liable for any failure to do so. We also encourage you to periodically review this Privacy Policy. If you have any questions or do not understand any terms or conditions in our policies, you may inquire via email at [support@cloudtern.com](mailto:support@cloudtern.com). Your continued use of the Services after any change in this Privacy Policy will constitute your acceptance of such changes.

## **11. Contact us**

If you have any concerns or questions about this Privacy Policy, please contact us at [support@cloudtern.com](mailto:support@cloudtern.com)